

REQUEST FOR SERVICE – INTERNATIONAL SERVICE

(for customers to Grundfos AB, Sweden – when product is installed outside Swedish territory)

Grundfos products and service parts are guaranteed against production- and material defects for a period of 24 months from the date of invoice but no longer than 30 months from the date of production.

Grundfos warranty only applies if the product is installed correctly and in accordance with GRUNDFOS installation & operating instructions and accepted codes of good practice.

Warranty does not apply if the product is used for purposes which are not recommended by GRUNDFOS or is damaged according to insufficient maintenance or abnormal usage. The warranty does not apply to normal wear and tear.

Grundfos warranty comprises repair/exchange of components within normal working hours in own workshop or workshop appointed by Grundfos. Assistance at site or removal and reinstallation of product and costs for transport turn/return of goods to appointed workshop shall be paid by the customer.

Local Grundfos company at site, or Grundfos local authorized service partner, must be contacted for local service. If there arise a problem locally with service, this request must be used, filled in, and sent to Grundfos AB, Sweden.

Request for international service shall be made by legal person. Costs which, as mentioned above, are not covered by Grundfos warranty will be invoiced the notifier of this assignment.

Relevant information for product and customer (1 request/product)	
Product (complete designation – see name plate on product):	
Purchase date:	Grundfos invoice no.:
Cause of complaint:	Other information (about the product):
Notifier of service request:	Place of installation:
Adress:	Adress:
Contact Person:	Contact person:
Phone no.:	Phone no.:
Fax no.:	Fax no.:
e-mail:	e-mail:

Other useful information:

Signer:	Date:
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Send this service request to: Grundfos AB
 Service
 Box 333
 431 24 MÖLNDAL
 Sweden

or send it by e-mail to: service-se@grundfos.com

or send it by fax to: +46 (0)31 – 331 94 54 or
 +46 (0)31 – 331 94 60