



EXTENDED WARRANTY COMBINED WITH A SERVICE AGREEMENT

1. Parties of the agreement

This agreement has been concluded between the following parties:

Customer	Grundfos
Address	Address
Postal Code and City	Postal Code and City
Country	Country
(hereinafter called 'the customer')	(hereinafter called 'Grundfos')

2. Term of the agreement

The service agreement is valid for 5 years from initial date, which is 1st day of January 20
 The agreement is valid until you or we decide to terminate it. If either party wishes to terminate the agreement a written notice must be given at least 3 months in advance.

3. Description of Services

The service agreement covers an additional 3-year warranty on top of the standard 1-year warranty in combination with one of the service agreements below (tick the box to show which you have chosen):

<input type="checkbox"/> 3 Star	<input type="checkbox"/> 5 Star	<input type="checkbox"/> Platinum
<ul style="list-style-type: none"> • Extended 5-year warranty • 1 visual inspection of application per year within normal working hours with the option to sign up for more inspections at extra cost. • Man-hours related to the above-mentioned visual inspection. • Transport related to the above-mentioned visual inspection. • Status report after the above mentioned visual inspection. • Recommendation report after the above mentioned visual inspection on any repairs/adjustments needed to bring the pump up to a reasonable working standard if requested by customer or deemed necessary by Service Technician. 	<ul style="list-style-type: none"> • Extended 5-year warranty • 1 visual inspection of application per year within normal working hours with the option to sign up for more inspections at extra cost. • Man-hours related to the above-mentioned visual inspection. • Transport related to the above-mentioned visual inspection. • Status report after the above mentioned visual inspection. • Recommendation report after the above mentioned visual inspection on any repairs/adjustments needed to bring the pump up to a reasonable working standard if requested by customer or deemed necessary by Service Technician. 	<ul style="list-style-type: none"> • Extended 5-year warranty • 1 visual inspection of application per year within normal working hours with the option to sign up for more inspections at extra cost. • Man-hours related to the above-mentioned visual inspection. • Transport related to the above-mentioned visual inspection. • Status report after the above mentioned visual inspection. • Recommendation report after the above mentioned visual inspection on any repairs/adjustments needed to bring the pump up to a reasonable working standard if requested by customer or deemed necessary by Service Technician.
	<ul style="list-style-type: none"> • All wear parts included. 20% rebate on spare parts. 	<ul style="list-style-type: none"> • All wear and spare parts included • Evaluation of pump park with regards to optimisation of energy consumption and efficiency. • Free call service (all days within working hours). • Fast response. In case of operations breakdown caused by Grundfos product, we - or one of our service partners - will make initial response within 12 hours of the reporting. If not, you get the repair for free (normal charges for man-hours and driving on Sat.+ Sun. and outside working hours).

The customer guarantees that Grundfos is given necessary access to the pump installations. This includes that the customer blocks up the pumps from the remaining installation and interrupts the current to the pumps and controls during the inspection if requested by Grundfos.

4. Products included in the Service Agreement

The service agreement includes the products listed in **Appendix A**.

If the elements or the location of the pump park are changed, Grundfos must be informed accordingly for adjustment of the Service Agreement.

5. Price

Services rendered in this agreement are paid by the customer with an annual amount of:

, **excl. VAT.**

The Agreement will be invoiced yearly in advance. The price will be adjusted each year, with 4 months prior written notice.

Services according to the Service Agreement are subject to Grundfos' general terms of sale and delivery (**Appendix B**), which are an integral part of this Service Agreement.

6. Approval

By signing, I confirm that I have read and understood this document and have the necessary authority to sign it on behalf of the customer named on the first page of this agreement.

The Agreement has been concluded and approved by the following parties:

Your name (in CAPITAL LETTERS):	Signed for GRUNDFOS by:
Your position:	Position:
Your signature:	Signature:
Date: dd/mm/yyyy	Date: dd/mm/yyyy

Appendix A

Invoice address:	
Installation address:	
Contact person:	
	Phone:

Products Comprised by the Service Agreement

Reference No.	Type	Part No.	Age	Location

Verbal description:
